



Energy New England (ENE) provides Remote Home Energy Assessments for Municipal Light Plants

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Energy New England (ENE) is pleased to offer an alternative Home Energy Assessment experience to the customers of participating Municipal Light Plants (MLP). ENE provides Residential Conservation Services to 21 MLPs in Massachusetts and Rhode Island including Rowley Municipal Light Plant.

Due to the Coronavirus, all in-home energy assessments were suspended mid-March. ENE quickly transitioned over to a remote home energy assessment experience, piloting the concept in 20 homes by the end of March. Homeowner response was overwhelmingly positive. In addition to the engaging experience, homeowners appreciated the convenience and personalization they received.

By using the video feature on iPhone or Android phones, ENE Advisors can capture information about the home needed to create a comprehensive Home Energy Assessment Report. A follow-up call is scheduled to review the report and prioritize a short- and long-term savings plan. LED bulbs and other energy-saving measures normally installed at the time of the audit are either delivered at a later time or mailed.

“ENE’s transition to a virtual audit experience will ensure that these important programs continue to help residents reduce their energy bills, provide opportunities for contractors, and make progress toward the Commonwealth’s energy goals,” said Patrick Woodcock, Commissioner of the Department of Energy Resources for the Commonwealth of Massachusetts.

With the state Stay-at-Home Advisory issued by the Governor, homeowners and renters may see an increase to their monthly utility bills. This program offers a convenient, accessible solution to provide education and assistance for short- and long-term energy-saving investments for your home.

“When the State of Massachusetts declared an emergency due to the COVID-19 crisis, ENE knew this would have an impact of the home energy assessment program and the scheduled audits that were upcoming. ENE quickly shifted to a virtual format to deliver an assessment to the customers who still wanted to get recommendations on energy savings. Using the technology available, ENE continues to offer these services, and will continue to provide this service to the customers who want to participate in the home energy assessment program,” said John G. Tzimirangas, President and CEO of ENE.

Remote Home Energy Assessments are available to customers of participating Municipal Light Plants. Customers of participating utilities can schedule an appointment by calling 888-772-4242 or going the ENE energy efficiency website, www.ee.ene.org.

About Energy New England (ENE): *ENE, is the largest wholesale risk management and energy trading organization serving the needs of municipal utilities in the northeast. ENE works with numerous businesses, residents, and utilities to help promote the principles of conservation, efficiency, and environmental stewardship, and advances the many benefits available through integrated sustainability planning. ene.org*

Participating Utilities

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| Belmont Municipal Light Department | Middleborough Gas and Electric Department |
| Concord Municipal Light Department | Middleton Electric Light Department |
| Danvers Electric Department | North Attleborough Electric Department |
| Georgetown Municipal Light Department | Norwood Municipal Light Department |
| Groveland Municipal Electric Department | Pascoag Utility District |
| Hingham Municipal Lighting Department | Reading Municipal Light Department |
| Hudson Light & Power Department | Rowley Municipal Light Plant |
| Littleton Electric Light and Water Department | Taunton Municipal Light Plant |
| Mansfield Municipal Electric Department | Wellesley Municipal Light Plant |
| Merrimac Municipal Light Department | |